

Allan B. Crain
220 Bluffwood Drive
Danville, Ky 40422

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PUBLIC SERVICE
COMMISSION

October 31, 2013

Mr. Jeffrey DeRouen
Executive Director
Public Service Commission
201 Sower Blvd.
P.O. Box 615
Frankfort, KY 40601

Re: Case 2013-00332

Dear Mr. DeRouen:

I am writing for myself as a homeowner customer and as the newly elected President of the Old Bridge Neighborhood Association.

In reviewing the response from AmeriGas representative Deborah T. Eversole, I find there is no mention of a policy in place to remove the large tank that supplies the propane for the pipeline. Do the plan on abandoning it on site? If, when and how will they remove this safety hazard?

AmeriGas alleges that they must have a rate increase on the pipeline from the current .0384 per cubic foot or \$1.397 per gallon. The AmeriGas stated breakeven point is \$3.596 per gallon or .0988 per cubic foot. Where is their documentation for this cost analysis? It appears that either they are arbitrarily picking this number or they are adding costs that should not be allocated to the pipeline.

The pipeline is the best means of delivery from the standpoint of simplicity and customer convenience. Reasonable people cannot expect their propane gas to be subsidized by AmeriGas however these claims of loss must be audited.

Is propane priced: at current market? LIFO? FIFO? Previous quarter's market?

Our covenants prohibit the burying of propane tanks or above ground tanks in the newest section of Old Bridge.

I respectfully request that you seek answers to the questions above in a timely manner. Many homeowner's believe that AmeriGas is not acting in good faith. My perception is that AmeriGas has been too clever by half and has been playing the semantics game with the PSC and their Old Bridge customers. Their answers have been clipped and only revealing a minimum of information, thus leaving to assumptions to the PSC and the homeowners what is true.

I want to thank you for your quick acknowledgments and responses to the many letters from the homeowners, however the above questions need specific answers.

Thank you for your consideration,

A handwritten signature in black ink that reads "Allan B. Crain". The signature is written in a cursive style with a large, stylized initial "A".

Allan B. Crain